

EXCHANGES AND RETURNS FORM

Free refund or exchange within 100 days of purchase. If you're unhappy with the products you received from Bendon Lingerie, simply return them within 100 days of delivery and we'll happily provide an exchange or refund, for free. Your products must be in the condition you received them. Please note: swimwear must have the hygiene sticker still in place in order to return.

HOW TO RETURN ITEMS

- Pack all products, with this form inside a secure carton or reuse the original packaging.
- Affix the pre-paid, pre-addressed label (included with your original order) to your package, making sure you cover or remove original address label.
- Attend your local Post Office and send the package back to us. ***For security and peace of mind, we strongly suggest registered post as unfortunately we are not liable for lost return parcels.***
- Once received, we will inspect and process the products. Please allow up to 14 days for us to receive your product and action your return request.

REFUNDS

Refunds will be made against the original payment method and usually take 3-5 days to show in your account once processed. You will receive an email notification to say your payment is on its way.

FAULTY ITEMS

Although we do our best to ensure we only provide the best quality product, unfortunately from time to time faults can occur. In order to resolve problems as quickly and efficiently as possible, we kindly ask that you send the product back to us with a detailed description of the fault. Our quality care team will assess the damage and we will be in contact with you via phone or email.

You can view our full returns policy at:

<http://www.bendonlingerie.com/help/delivery-and-returns/returns-and-exchanges>

PRODUCTS RETURNED

Order Number _____

Product Code	Size	Product Name	Reason For Return	Exchange	Refund
e.g H75-261.CPPW	12D	Sofia Underwire Bra	Too Small	x	

EXCHANGE FOR

Product Code	Colour Code	Size	Product Name
e.g H75-261	CPPW	14D	Sofia Underwire Bra

FOR OFFICE USE

RETURN COST:

DATE RECEIVED:

STAFF INITIAL: